



Village of Glen Carbon

151 North Main · P.O. Box 757 · Glen Carbon, Illinois 62034
Phone: (618) 288-1200 · Fax: (618) 288-1645
www.glen-carbon.il.us

March 23, 2020

Village of Glen Carbon COVID-19 Response

**** Please read this ENTIRE document. ****

Dear Glen Carbon Resident,

The COVID-19 coronavirus continues to spread across the United States, prompting federal, state and local governments to take actions to prevent the spread of the virus. While the risk assessment for most citizens appears to be low, at least two cases has been confirmed in Madison County. The President has declared a National Emergency, the Governor has declared a disaster and has issued a “stay at home” order and the World Health Organization has declared this a pandemic. The country is now in the mitigation phase of protection, meaning efforts should concentrate on preventing the spread of the virus.

The Village of Glen Carbon remains committed to the safety and welfare of our residents.

What you can do today:

- Limit your contact with individuals outside your home.
- Disinfect frequently touched surfaces daily.
- Wash your hands regularly with soap and water or use hand sanitizer.
- Cover your cough.
- When in doubt, self-quarantine.
- Maintain a 6 foot distance when out in public.

Village’s Response

The Village continues to adjust our operations to ensure essential services are available to our residents.

Please note the following:

- Per Governor Pritzker’s Executive Order 2020-10; Illinois residents have been ordered to ‘stay at home. The order requires that all non-essential business operations must cease. Essential Business and Operations are able to continue. Local restaurants and bars are prohibited from serving onsite. Many restaurants are offering delivery and curbside pickup services. The Governor’s Executive Order 2020-10 is available to view at www.2illinois.gov
- Village Hall is closed to the public, but staff is available to assist residents over the phone. Utility bills can be paid online, over the phone (1-833-264-1119), or placed in the drop box located in the Village Hall parking lot at 151 North Main Street. Over the phone payment fees and late payment penalties will be waived until May 1, 2020.

- General building inspections and permitting will continue. Please contact the Building and Zoning Department at 618-288-2603 or via e-mail inspections@glen-carbon.il.us or permits@glen-carbon.il.us .
- Village Parks are closed.
- Republic Services has delayed the Spring Clean Up for a later date, which will be established once services return to normal.

Medical Care

If you have questions about COVID-19, call the Illinois Department of Health COVID-19 Hotline at **1-800-889-3931** or visit www.coronavirus.illinois.gov. The CDC also has up-to-date information at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

If you think you have been exposed to COVID-19 and develop a fever or other symptoms, such as a cough or difficulty breathing, **call your primary care doctor for medical advice FIRST!** If you do not have a primary care doctor, please call the Urgent Care numbers listed below.

If you have a medical emergency, call 911.

Other Resources

| | Organization | Phone Number |
|--------------------------|---|--|
| Emergencies | Police/Fire/Ambulance | 911 |
| Non-Emergencies | Police Department | 618-288-7226 |
| COVID-19 Health Concerns | Call your Primary Care Doctor or Urgent Care Facility Madison County Public Health | Urgent Care – 618-656-9777 Urgent Care – 618-288-2297 618-692-8954 |
| Food/Supplies | Glen Ed Pantry | 618-656-7506 |
| Water/Sewer Leaks | Public Works | 618-288-1200/618-288-2661 |
| Waste/Recycling | Republic Services | 618-656-6883 |

As more information becomes available, the Village will continue to adjust its operations in conformity with national and state declarations. While the next few weeks will not be normal, I am certain that our Village will come together to meet this public health challenge head on.

Your Village Administration is committed to keeping you informed. Please check our website at www.glen-carbon.il.us , our social media sites, or call 618-288-1200 during regular business hours for updates on Village operations.

Sincerely,



Robert L. Jackstadt
Mayor